



PASCHIM BANGA GRAMIN BANK

HEAD OFFICE: Natabar Paul Road, Chatterjee Para More, Tikiapara, Howrah- 711 101

Phone No.: 2667-0052/6078/9327/9961, Fax No: 2667-0051/9589

Date: 05/08/2023

CORRIGENDUM TO THE RFP FOR SELECTION OF VENDOR FOR MIGRATION OF CORE BANKING SOLUTION FROM FINACLE 7.0.18 TO FINACLE 10.2.25 AND FACILITY MANAGEMENT SERVICES FOR CORE BANKING SYSTEM (FINACLE 10.2.25) FOR FIVE YEARS (E –TENDER)

RFP Ref. No: PBGB/HO/DIT/765/2023-24

Date: 27/06/2023

Sl. No.	RFP Page No.	RFP Clause No.	Original RFP Clause	Original RFP Clause
1	13	Eligibility Criteria Pt. no. 5	The bidder should have Agreement with OSD of the Finacle Application for direct Migration support by OSD, which is mandatory and it should be as per role of OSD as defined in the RFP	The bidder should have Agreement with OSD of the Finacle Application for review of Finacle Application version Migration project by OSD, which is mandatory and it should be as per role of OSD as defined in the RFP
2	40	Part IV Clause 3	Finacle Version Upgrade (Migration to new version 10.2.25) and data migration by OSD of Application:	Finacle Version Upgrade (Migration to new version 10.2.25) and data migration
3	40	Clause no. 3.2	During the migration process, the SI shall engage OSD of Finacle i.e. M/s. Infosys for their direct support in following activities in migration process. A confirmation letter from OSD should be submitted along with Technical Bid. However, SI is the sole responsible for migration of the Finacle 10.x version in our Bank including	During the migration process, the vendor shall engage OSD of Finacle i.e. M/s. Infosys for their support in following activities in migration process. A confirmation letter from OSD should be submitted along with Technical Bid. However, vendor is the sole responsible for migration of the Finacle 10.x version in our Bank including Application installation, environment readiness, data migration, porting of



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			Application installation, environment readiness, data migration, porting of customization, Integration of Interfaces, etc.	customization, Integration of Interfaces, etc.	
		Sl. no	Domestic Implementation – Description	Sl. no	Description
		1	Current Customization Gap Study	1	Review & certify the Finacle 7 to Finacle 10.x migration plan and implementation architecture. Review the Customisation Gap and suggest proposed Solution
		2	India Localisation, Finacle Integrator, SSO, SVS implementation for Core	2	Support in implementation of Finacle 10 & associated tools
		3	Implementation of FSDP & APDM tools	3	Resolution of product issue and provide solution for product bugs / issues
		4	Customisation Porting	4	Provide Migration tool / scripts required for Finacle 7.x to Finacle 10.x and Resolve bugs in the migration scripts, if any.
		5	Finacle Core 7 to 10 - porting of customization	5	Provide Hardware, OS & Middleware OEM specific performance



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			menu approx. 200 nos. which includes customised scripts (approx. 1500).		tuning recommendations.								
			6 Reports porting – (approx. 150)	6	Review & certify customisation porting, which will be done by vendor								
			7 Customer Master to CIF porting	7	Review & certify data migration strategy document								
			8 Data Migration	8	Resolution of issue and provide solution for data migration								
			9 Performance Validation	9	Performance Validation								
			10 Go live support	10	Support during Go-live of Finacle 10.x application								
			11 Post Go live support of 3 months	11	Post-go live initiate ATS support								
			12 Techno-Functional training for 15 days with 10 persons one Batch	12	Techno- Functional training will be obtained separately.								
4	New Clause	Clause 3.2A	<p>New Clause 3.2A During the migration process, the vendor shall execute following activities .</p> <table border="1"> <thead> <tr> <th>Sl. no</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Current Customization Gap Study</td> </tr> <tr> <td>2</td> <td>India Localisation, Finacle Integrator, SSO, SVS implementation for Core</td> </tr> <tr> <td>3</td> <td>Implementation of FSDP & APDM tools</td> </tr> </tbody> </table>			Sl. no	Description	1	Current Customization Gap Study	2	India Localisation, Finacle Integrator, SSO, SVS implementation for Core	3	Implementation of FSDP & APDM tools
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				4	Customisation Porting
				5	Finacle Core 7 to 10 - porting of customization menu approx. 200 nos. which includes customised scripts (approx 1500).
				6	Reports porting – (approx. 150)
				7	Customer Master to CIF porting
				8	Data Migration & database migration from Oracle 11G to 19C
				9	Resolution of all the bugs/ issues during the UAT/ Customization Porting/ Report Porting etc.
				10	Performance Validation
				11	Go live of Finacle 10
5	41	3.8	Support and inputs for System Integration Testing (SIT) for Finacle Core 10.2.25 base product including customisations.	Implement & Support for System Integration Testing (SIT) for Finacle Core 10.2.25 base product including customisations.	
6	41	3.9	Support and inputs for User Acceptance Testing (UAT) for Finacle Core 10.2.25 base product including customisations.	Implement & Support for User Acceptance Testing (UAT) for Finacle Core 10.2.25 base product including customisations.	
7	41	3.1	Support and inputs for Go-Live / Cut-over activities for Finacle Core 10.2.25 base product including customisations.	Implement & Support for Go-Live / Cut-over activities for Finacle Core 10.2.25 base product including customisations.	



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8	41	3.11	Post Go-Live Support / Warranty Support for 90 days after Go-Live for Finacle Core 10.2.25 base product including C24, CSIS & customisations.	Post Go-Live ATS Support from OSD after Go-Live for Finacle Core 10.2.25 base product including C24, CSIS & customisations.
9	41	3.13	Support for first DR-Drill activity to be planned and executed by bank within 90 days of Go-Live	Should take support from OSD for first DR-Drill activity to be planned and executed by bank within 90 days of Go-Live
10	67	Part V Clause 4	<p>Payment related to Table A</p> <p>a. 50% of the cost of Finacle 10.x migration cost (table A), will be payable after successful completion of UAT of Finacle 10.2.25 with all the functionalities of the said software, including implementation of all hardware (Finacle & Biometric), software (related to Finacle & Biometric), network equipment at DC & DR sites and acceptance sign-off from the Bank realizing penalty charges, if any.</p> <p>b. 30% of the cost of Finacle 10.x migration cost (table A), will be payable after two weeks of successful migration (Go-Live) of Finacle 7.0.18 version</p>	<p>Payment related to Table A</p> <p>a. 20% of the cost of Finacle 10.x migration cost (table A), will be payable after completion of Current Customisation Gap Study and sign-off of DRG, after realizing penalty charges, if any.</p> <p>b. 30% of the cost of Finacle 10.x migration cost (table A), will be payable after successful completion of UAT of Finacle 10.2.25 with all the functionalities & customisations of the said software, including final mock migration of Finacle database, implementation of Finacle software & integration with Biometric software in UAT, after realizing penalty charges, if any.</p> <p>c. 30% of the cost of Finacle 10.x migration cost (table A), will be payable after two weeks of successful migration (Go-Live) of</p>



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			<p>to 10.2.25 with all the functionalities of the said software, including implementation of all hardware (Finacle & Biometric), software (related to Finacle & Biometric), network equipment at DC & DR sites and acceptance sign-off from the Bank realizing penalty charges, if any.</p> <p>c. Remaining 20% of Finacle 10.x migration cost (table A), will be payable after three months of successful migration of Finacle 7.0.18 version to 10.2.25 with all the functionalities of the said software, including implementation of all hardware (Finacle & Biometric), software (related to Finacle & Biometric), network equipment at DC & DR sites and acceptance sign-off from the Bank realizing penalty charges, if any</p>	<p>Finacle 7.0.18 version to 10.2.25 with all the functionalities of the said software, including migration of Finacle production database, implementation of Finacle software & integration with Biometric software in production environment at DC & DR sites and acceptance sign-off from the Bank after realizing penalty charges, if any.</p> <p>d. Remaining 20% of Finacle 10.x migration cost (table A), will be payable after three months of successful migration of Finacle 7.0.18 version to 10.2.25 with all the functionalities of the said software and other related area in scope and acceptance sign-off from the Bank realizing penalty charges, if any</p>
	67	4. Payment Terms-Facility Management Services	<p>Payment related to Table B</p> <p>a. The charges for Facility Management Resources would be payable quarterly in arrears, at the end of</p>	<p>The charges for Facility Management Resources would be payable monthly in arrears, at the end of the month , on actuals, as per the bill submitted by the Vendor and on verification</p>



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			the month , on actuals, as per the bill submitted by the Vendor and on verification of the Bank after realizing penalty charges, if any.	of the Bank after realizing penalty charges, if any.
11	81	25	27. Signing of Contract The System Integrator will also sign a Non-Disclosure Agreement and Deed of Indemnity with the Bank on a format prescribed by the Bank.	27. Signing of Contract The System Integrator will also sign a Non-Disclosure Agreement with the Bank on a format prescribed by the Bank.